



Bids and Awards Committee

BID BULLETIN NO. 1

Subscription to Online Document Retrieval System

All Prospective Bidders are hereby informed of the following clarifications:

SEC Requirement	Clarification/Response
<p>1. Section VI: Schedule of requirements page 56</p> <p>Required date of delivery 60 days from supplier’s receipt of Notice to Proceed</p>	<p>Q: Can the delivery date be extended from 60 to 90 days?</p> <p>R: The delivery date of 60 days from supplier’s receipt of Notice to Proceed remains</p>
<p>2. Section VII. Technical Specification Other Requirements, Proof of Concept page 66</p> <p>Proof of Concept – The Service Provider must be able to demonstrate an existing system similar to the SEC Project supporting the following functionalities prior to the submission of bid documents:</p> <ol style="list-style-type: none"> 1. Document Conversion Facility 2. Document Retrieval Facility 3. Automatic Migration Process 4. Monitoring Facility During the Conversion Process 5. Computer Assisted Document Receipt Facility 	<p>Q: Do we need to provide a workflow?</p> <p>R: No need</p> <p>Q: Do we need to have a new system/new software?</p> <p>R: Yes. Back up data will be provided by the End-User</p> <p>Q: Is the machine included?</p> <p>R: Yes.</p>

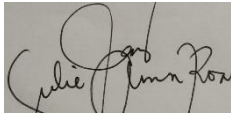
<p>3. Terms of Reference</p> <p>Must be able to accommodate at least 300 simultaneous users to search and view/print the scanned/imaged documents.</p> <p>The system shall impose no limit on the number of documents stored or the number of users accessing them.</p>	<p>Q: Can we know the specs and capability of your existing server/hardware?</p> <p>R: We cannot disclose the specification and capability of our existing server/hardware</p> <p>Q: If the system is compliant but the hardware cannot accommodate the load of the simultaneous search, will there be implications on our part?</p> <p>R: Your submission will be declared not-compliant with Section VII- Technical Specifications</p>
<p>4. Terms of Reference</p> <p>The system shall have an advanced compression technology that enables real time storage and retrieval.</p>	<p>Q: What does advance compression technology mean? Is it a data size compression?</p> <p>R: Data is compressed before it is written to the cache and is decompressed after it is read from the cache. When a host sends a write request, the data is first compressed and then acknowledged by the system, and then written to cache and staged to the storage pool. Yes, it is a data size compression.</p> <p>Q: Do you have an existing HCI that is capable of data deduplication?</p> <p>R: None</p> <p>Q: Real time storage and retrieval of the system is feasible but the advanced compression technology, will it be dependent on the server or does the system need to have a stand-alone, purely software based advanced compression technology?</p> <p>R: Since it is a subscription, it depends on the System that will be offered to SEC as long as it will comply with the requirements.</p>

<p>5. Terms of Reference</p> <p>Service Level Agreement</p>	<p>Q: The requirements are attainable when it comes to the software side, but we also need to consider the hardware capability and network (ISP) stability. Will there be such implications on our part if technical problems occur on the hardware capability and network status?</p> <p>R: SEC Network system can handle the load. Since this was based on a subscription project, the consideration of upgrades, enhancements, and maintenance are all with the provider to meet the requirements or the service level agreement.</p>
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This Bid Bulletin No.1 shall form an integral part of the Bidding Document.


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