



BIDS AND AWARDS COMMITTEE

BID BULLETIN NO. 1

This Bid Bulletin is issued to amend/clarify items in the Bidding Documents for the PROCUREMENT OF CALL CENTER SYSTEM AND RELATED COMPONENTS under Public Bidding No. 2024-006.

REFERENCE	BAC RESPONSE
Section II. Instruction to Bidders	Section II. Instruction to Bidders
ITB Clause 5.3.	ITB Clause 5.3.
Page 12 of the Bidding Documents	Page 12 of the Bidding Documents
Question: Will the BAC accept the Single Largest Completed Contract (SLCC) that is similar in nature to the subject bidding, but the project title makes no mention of "call center system"?	Answer: Yes, it is acceptable. It could be considered "similar in nature" as long as the specifications described in the contract are indeed similar to the subject project.
Section VII. Technical Specifications	Section VII. Technical Specifications
The representative from K2C Merchandise requested computer specifications for the hardware and operating system for compatibility with their software.	Device Name: Acer Processor: Intel ® Core ™ i7-7500U CPU @ 2.70GHz 2.90GHz Installed RAM 8.00GB (7.87GB usable) OS Window 10 Pro

Provisions in the bidding documents that conflict with this Bulletin are deemed revised/amended. For guidance and information of all concerned.

16 February 2024

For the Bids and Awards Committee:

ARMANDO A. PAN, JR. BAC Chairman